

# Obtaining and Updating Library Content

Reference Number: **KB-00090**

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## QUESTION

My Library Browser is empty, or appears to be missing important content. How can I easily obtain this library content to use in my designs?



## ANSWER

If your Library Browser is empty, then you have not yet downloaded the core catalogs. While the program will prompt you the first time you launch it to download and install this core content, you can choose to restart this process at any time if you did not download it in its entirety.


In addition to the core catalogs, a large variety of bonus and manufacturer content can be downloaded and used in your Chief Architect designs.

- [Installing core content](#)
- [Obtaining bonus and manufacturer content using the Library Browser\\*](#)
- [Obtaining bonus and manufacturer content using the Chief Architect website](#)
- [Updating installed library content](#)

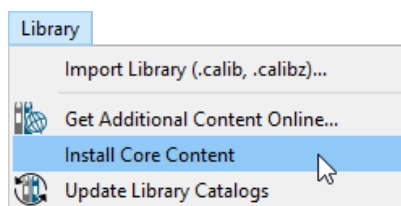
*\*Applies to Chief Architect Premier X15 and newer versions.*

Core, bonus, and manufacturer catalogs are available for download for the 5 most recent program versions of Chief Architect.

## To install core content

1. The Library Browser side window is docked on the right side of the program window by default. You can open and close it by selecting **View> Library Browser**  from the menu.
2. Select **Library> Install Core Content** from the menu.

In X17 and newer versions, you may also see a button within the Library Browser called **Install Core Content** if the core catalogs are empty.



The core catalogs contain a lot of data, which may take some time to download. A progress indicator will display at the bottom of the Library Browser side window, if it is open.



3. Once all the core catalogs have been successfully installed, a Catalog Update Summary dialog or an Information dialog will display. Click **OK**.

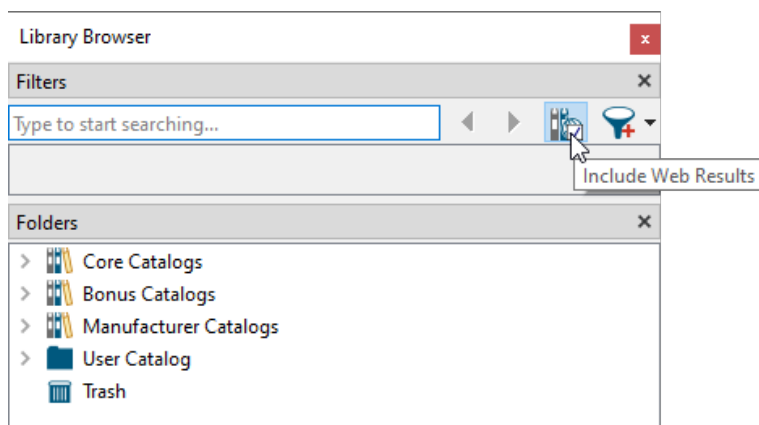
**Note:** If you receive an error message during this process, or you're unable to download the core catalogs using this method, please visit the "Troubleshooting Library Download Issues" resource located in the [Related Articles](#) section below.


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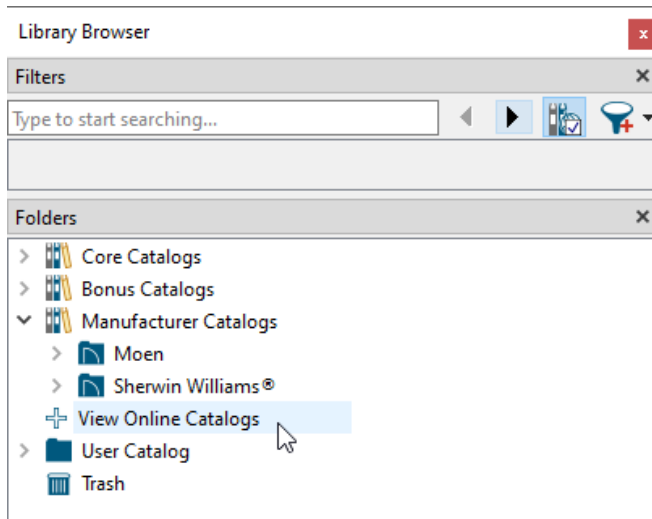
## To obtain bonus and manufacturer content using the Library Browser\*

\*Applies to Chief Architect Premier X15 and newer versions.



1. Within the **Library Browser**  side window, ensure that the **Include Web Results**  option is enabled next to the Filters search bar.

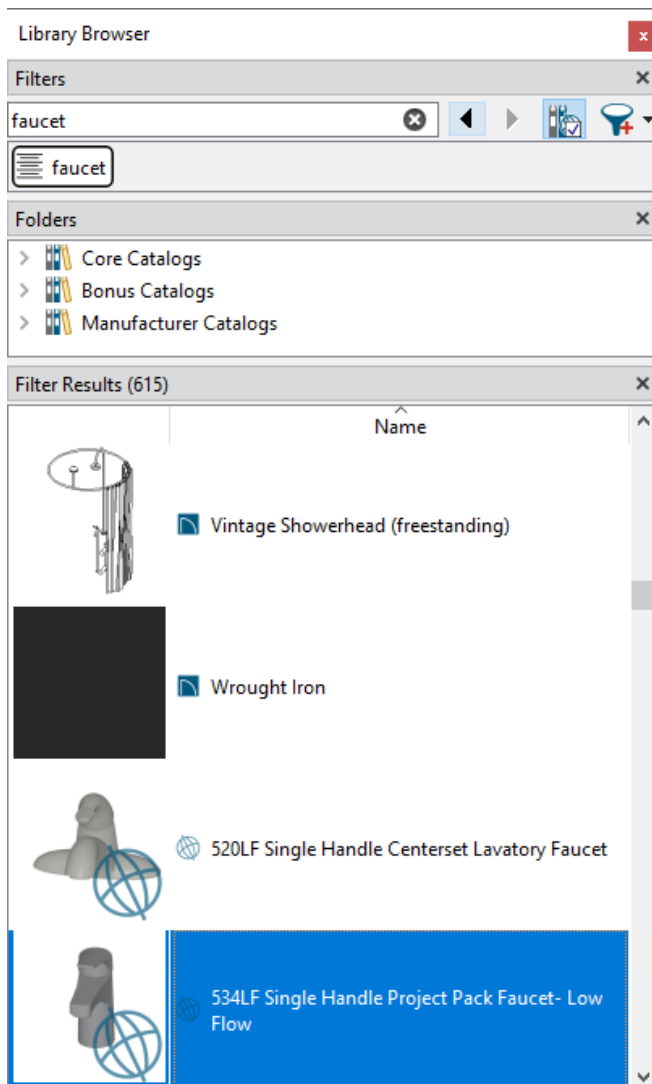


2. Bonus and manufacturer catalogs can be accessed using one of the following methods:
  - Expand the Chief Architect Bonus Catalogs and/or Manufacturer Catalogs subfolder(s), then select the **View Online Catalogs**  option. Proceed to browse through the list of online catalogs that pertain to the parent folder until you have found a particular object or catalog that you're interested in.

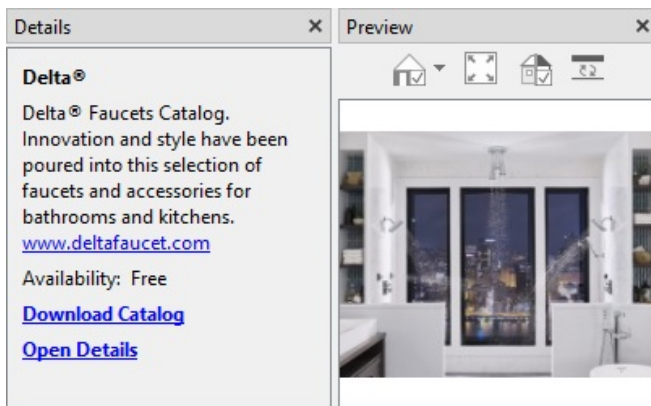


- Using the search bar, search for a manufacturer or an object that you want to use in your plan.

In the Filter Results area, objects that are installed in your library will display with the following  symbol and will appear in the list first, while objects that are not installed will display with a globe  symbol and will appear at the bottom of the list.

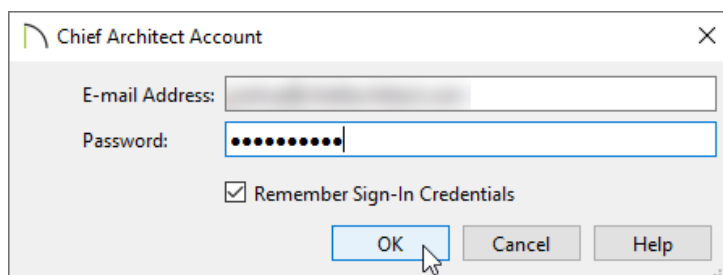


3. Select an object or online catalog that is not installed, then look in the Details section located at the bottom of the Library Browser to see additional information.

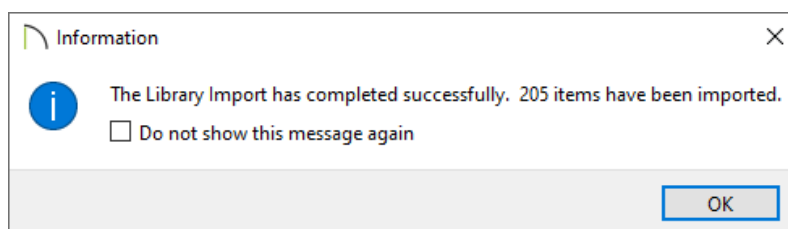


4. Click on the **Download Catalog** link located in the Details section, or right-click on the object/catalog and choose the **Download Catalog** option to prompt a **Chief Architect Account Login** dialog to appear. Enter the e-mail address and password associated with your Chief Architect account, then click **Log In**.

**Note:** If you're already signed in to your Chief Architect account within the software, this Login dialog won't appear. Instead, the catalog will be downloaded and you will be greeted with an Information message once it has completed.



5. If you have logged in successfully, you will receive a message stating so. Click **OK**. The library download will now take place in the background. Once it has completed, an Information message will display advising that "The Library Import has completed successfully..." followed by the number of items that have been imported. Click **OK**.



# To obtain bonus and manufacturer content using the Chief Architect website




1. Select **Library > Get Additional Content**  from within the software.

You can also access the [3D Library \(https://www.chiefarchitect.com/3d-library/index.php?r=site/library&search=&x=0&y=0&x=true&soft\\_family\\_1=1&hid\\_soft\\_family\\_1=1&\)](https://www.chiefarchitect.com/3d-library/index.php?r=site/library&search=&x=0&y=0&x=true&soft_family_1=1&hid_soft_family_1=1&) from the Chief Architect website by navigating to User Center > Catalog & Content Downloads or from within your Chief Architect account by navigating to Chief Architect > Catalog Downloads.

2. In the top right corner, click on **Log In To Download** and proceed to sign in to your Chief Architect account.

If you're already signed in, a Log Out option, along with your Chief ID will be listed instead.

**Note:** If you cannot remember your password, click on "Forgot My Password" to reset your password.

3. Click on a library category to expand the contents, then click on a catalog thumbnail image to go to a full overview page of a specific catalog, or mouse over the Info  symbol for a summary of details.
4. Once you have located a catalog that you want to download, click on the **Download Arrow**  icon or the **Download**  button, then click on the Chief Architect version you're using.

**Note:** Catalog availability will vary based on the product and version you're using. For example, some catalogs are available for free; however, the majority of catalogs are available at no additional cost to users who have an active subscription.

- Depending on your web browser, you will be prompted to either **Open** or **Save** the library file.

Some web browsers will automatically download and open a file, and some will automatically save the file to your computer.

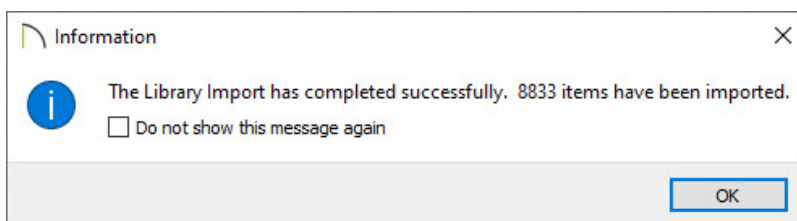
If you're unsure where the downloaded library file may have gone, check the Downloads folder on your system.

- If you chose to Open the file, it should start the download and import process into Chief Architect automatically.

**Note:** If the catalog fails to import into the program automatically, please follow the steps in the "Associating Project, Plan, Layout, and Library Files with the Latest Version of Chief Architect or Home Designer" resource located in the [Related Articles](#) section below. Once you have followed the steps in the article, repeat Steps 4 - 6 above.



If you chose to Save the file, then you will need to import the library manually. Select **Library> Import Library** from within the Chief Architect software and then browse to where you saved the library file. Typically, this will be your Downloads folder on your system. Select the library file, choose **Open**, and the library will then be imported into your Library Browser. If you choose to use this process to import libraries, you can group select multiple library files on your system and import them all at once.



- Once one or more libraries have been imported, an Information message will display advising that "The Library Import has completed successfully..." followed by the number of items that have been imported. Click **OK**.



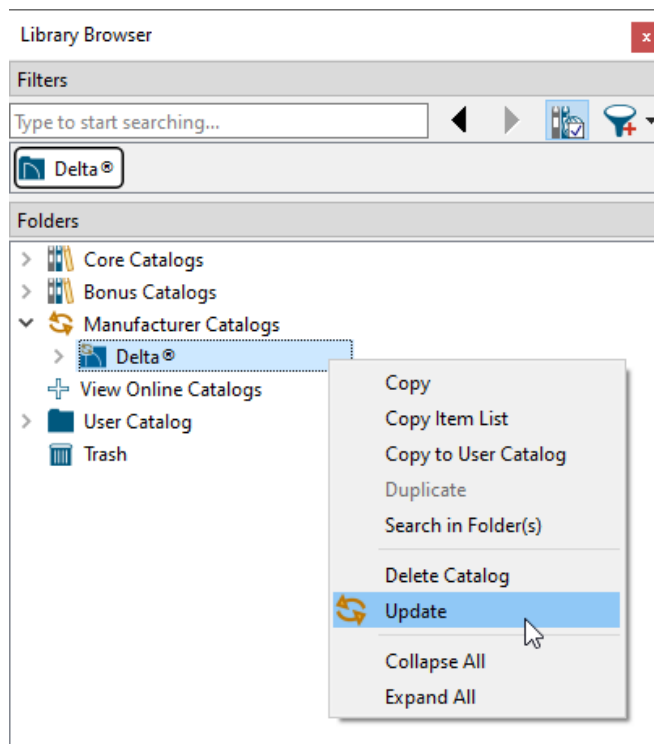
# To update installed library content

Core, bonus, and manufacturer catalogs are updated periodically by the Chief Architect Content Development team to include new and improved content. Additionally, when product manufacturers update product lines, Chief Architect content may also be updated to align with these changes.

1. Navigate to **Library > Update Library Catalogs**  from the menu or select the **Update Library Catalogs**  tool at the bottom of the Library Browser to update all of the catalogs.

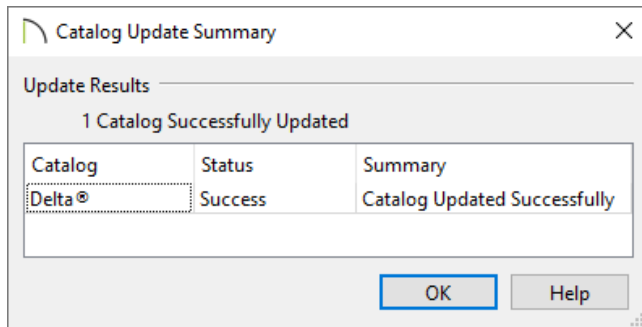
You may see the following icon  next to a parent folder, as well as in the top left corner for the applicable child folders/catalogs when an update is available. Follow the process just mentioned in Step 1 above, or right-click on the line item displaying the icon and select **Update** , as shown in the image below.

**Note:** On a Mac, hold down the Control key while clicking to initiate a right-click command. More information about right-click commands on Apple input devices can be found in the following Apple resource: [Right-click on Mac \(https://support.apple.com/guide/mac-help/right-click-mh35853/mac\)](https://support.apple.com/guide/mac-help/right-click-mh35853/mac).

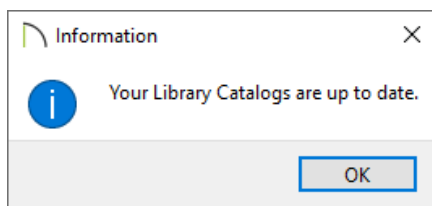


2. The program will gather information about the installed content, then download any available updates. Once the update process has completed, one of the following dialogs will display:

- If catalogs were updated, you will see a Catalog Update Summary dialog with additional information as to which catalogs were updated. Click **OK**.



- If catalogs were already up to date, you will see an Information dialog stating so. Click **OK**.



**Note:** If you encounter an error message during this process or the catalog update fails, please refer to the [Related Articles](#) section below for additional resources that may be of assistance, or [contact us](#) (<https://www.chiefarchitect.com/company/contact.html>).

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#### Related Articles


[Associating Project, Plan, Layout, and Library Files with a Specific Version of Chief Architect or Home Designer \(/support/article/KB-01131/associating-project-plan-layout-and-library-files-with-a-specific-version-of-chief-architect-or-home-designer.html\)](#)


[Locating and Importing 3D Symbols \(/support/article/KB-00117/locating-and-importing-3d-symbols.html\)](#)


[Message: Failed to Download Core Library Index File. \(/support/article/KB-](#)


[03197/message-failed-to-download-core-library-index-file.html](#)

 [Message: The Catalog Could Not Be Found On The Server. \(/support/article/KB-03174/message-the-catalog-could-not-be-found-on-the-server.html\)](#)

 [Restoring Chief Architect Content Using Traditional File Management \(/support/article/KB-00091/restoring-chief-architect-content-using-traditional-file-management.html\)](#)

 [Troubleshooting Compatibility Problems with Library Content \(/support/article/KB-01759/troubleshooting-compatibility-problems-with-library-content.html\)](#)

 [Troubleshooting Library Download Issues \(/support/article/KB-02772/troubleshooting-library-download-issues.html\)](#)

 [Using Advanced Search in the Library Browser \(/support/article/KB-00060/using-advanced-search-in-the-library-browser.html\)](#)



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