Chief Architect®

Architectural Home Design
Software

Creating a Screenshot

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The information in this article applies to:

PREMIER   INTERIORS | PRO   ARCH   SUITE

QUESTION

I would like to export my currently displayed screen to send to someone or to show a problem to Technical Support. How can I do this?

ANSWER

If you want to export an image of your plan or a 3D camera view in Chief Architect or Home Designer, you can do so using the Export Picture option in the software. If you need to create a screenshot image of an error or warning message, or need to create a screenshot of other details on your screen to send to Technical Support for troubleshooting purposes, then please see the appropriate resource for your operating system below.

To export a picture from Home Designer or Chief Architect

1. Select **File> Export> Export Picture** .

2. In the **Export Picture** dialog that displays, specify your desired image properties, then click **OK**.

3. In the next dialog that appears, choose an easy to find location to save the file to, provide a descriptive name, then click **Save**.

To create a screenshot image

- **Windows** - https://support.microsoft.com/en-us/help/13776/windows-use-snipping-tool-to-capture-screenshots (https://support.microsoft.com/en-us/help/13776/windows-use-snipping-tool-to-capture-screenshots)

- **Mac** - https://support.apple.com/en-us/HT201361 (https://support.apple.com/en-us/HT201361)

If you're using a Chief Architect mobile application such as the 3D Viewer (https://www.chiefarchitect.com/products/3d-viewer/), please review the appropriate resource below for your mobile device.

- **iPhone** - https://support.apple.com/en-us/HT200289 (https://support.apple.com/en-us/HT200289)

- **iPad** - https://support.apple.com/en-us/HT210781 (https://support.apple.com/en-us/HT210781)

- **Android** - https://support.google.com/android/answer/9075928?hl=en (https://support.google.com/android/answer/9075928?hl=en)

Related Articles

Locating the Message Log (/support/article/KB-02908/locating-the-message-log.html)
Retrieving System Information to Send to Technical Support (/support/article/KB-

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