## **Resetting Template Files**

Reference Number: **KB-01866** Last Modified: **June 26, 2025** 

> This article also applies to the following legacy products: Pro | Architectural | Suite

### DESCRIPTION

My templates are outdated or have been modified. How can I reset, or restore, the template files used by my program version?

OR

When I try to open a new plan to start a new project, this dialog displays:

Select U.S. Units Plan Template			×
	ot load the defau new template.	lt U.S. Units Plan ter	mplate.
Select Template <ul> <li>Load Install</li> <li>Please S</li> </ul>	ed Template (Rec	ommended):	
O Load Custo	m Template:		Browse
			browse  *

#### OR

I'm using X10, Home Designer 2019, or a prior program version and I receive the following message:

• "#272011641 - The default template plan "X" was not found. A new plan will be created without using a template."

What should I do?

## RESOLUTION

Whenever a new plan file or layout file is created, all of its settings are drawn from a template. A template is a plan or layout file in which a user has setup the default settings, layer display options, wall types, and other user-defined options to suit their particular needs. Template files are otherwise blank, with no architectural or CAD drawings so that they can serve as the basis for new files.

In some instances, these template files are migrated from earlier program versions and/or may contain older content, and it may be necessary to refresh or reset them so that you're using the latest available files for the current version of the software.

In other instances, a message may display if you try to open a new plan or layout, but the program cannot find the file that you have specified as your template. When this occurs, choose either Load Installed Template and choose a template from the dropdown menu, or select Load Custom Template and browse your system for a template file. If no templates display in the Load Installed Template drop-down, resetting the template files may be necessary.

If you're using X10, Home Designer 2019, or a prior program version, resetting templates may be required if you receive an error message when creating a new plan or layout.

- <u>Resetting templates in Chief Architect X14, Home Designer 2023, and newer</u>
- <u>Resetting templates in Chief Architect X13, Home Designer 2022, and prior</u>
- <u>Specifying a default plan or layout template\*</u> \*Applies to Chief Architect only

# To reset the template files for Chief Architect X14, Home Designer 2023, and newer versions

1. In your Chief Architect or Home Designer program, select **Edit> Preferences p** from the menu if you're on a Windows computer or **Chief Architect> Preferences** 

2. On the RESET OPTIONS panel of the **Preferences** dialog, click the **Reset Templates** button.

<ul> <li>Appearance</li> <li>Pref</li> </ul>	ferences	
Colors Dialogs/Side Windows	Reset Message Boxes	Reset suppressing of message boxes.
Library Browser	Reset Dialog Sizes	Reset dialog sizes and positions to factory defaults.
Project Browser Text	Reset Toolbars	Reset toolbars to factory defaults.
Pattern Editor ➤ General	Reset Templates	Reset templates to factory defaults.
File Management Folders	Reset Side Windows	Reset Project Browser, Active Layer Display Options, Walkthrough Preview, Action History, Librar Browser, and Tool Palette to factory defaults.
Project Management Ruby	Reset Search Folders	Clear the list of directories where the program searches for missing resources.
New Plans	Reset Migration	Reset migration status to allow migrating old settings again.
Unit Conversions Time Tracker		
Architectural	Reset Preferences	Reset other preferences to factory defaults.
CAD		
✓ Edit		
Coordinate System		
Behaviors		
Snap Properties		
Master List		
✓ Render		
Video Card Status		

3. A message will appear stating "#272032887 - If you restore the template files installed with Chief Architect, any changes that you may have made to these files will be lost. If you would like to keep these files unchanged, choose Cancel. Custom user created files are not affected by this action." Click **OK** to restore the template files that were distributed with your program, or click **Cancel** to cancel the operation.

1	Warning #272032887 If you restore the template files installed with Chief Architect, any changes that you may have made to these files will be lost.		
	If you would like to keep these files unchanged, choose Cancel. Custom user-created files will not be affected by this action.		
	Remember my choice during this session		

4. In Home Designer, when you choose the **New Plan** option, either a new plan will automatically open based on the default template, or you will see all of the templates that are distributed with your program in the **Create New Plan** dialog.

In Chief Architect, if you choose **New Plan** and an undesired template opens, follow the steps in the last section of this article to specify a default template.

# To reset the template files for Chief Architect X13, Home Designer 2022, and prior versions

- 1. Close out of the Chief Architect or Home Designer program.
- 2. Navigate to your **Documents** directory on your system, then locate and open the program's Data folder.

Example: Chief Architect Premier X13 Data or Home Designer Pro 2022 Data

3. **Rename** the Templates folder located here by adding the word "OLD" to the end of the folder name.

Example: TemplatesOLD

$\leftarrow \rightarrow \uparrow$	C 🖵 > Documents >	Chief Architect Premier X13 Dat	ta >
🕀 New - 🔏	0 6 4 6 0	↑↓ Sort ~ 🛛 🗮 View ~	
A Home	Name	Type Size	
🔁 Gallery	Archives	File folder	
· In Anna	🧰 Backdrops	File folder	
	📒 Database Libraries	File folder	
Desktop	🖈 📒 Hotkeys	File folder	
Documents	🖕 🛅 Images	File folder	
Pictures	lex	File folder	
	Scripts	File folder	
Downloads	* Templates	File folder	
🔀 Videos	Templates OLD	File folder	
	- Textures	File folder	
This PC	🚞 Toolbars	File folder	
M DVD Drive (D:) ESI	-IS FramingSpec.txt	Text Document	1 k
Network	🔁 mmaster	Microsoft Access	10 k

4. Launch your Chief Architect or Home Designer program.

You may briefly see a progress indicator as the program copies files to create a new Templates folder in the program's Data folder.

5. In Home Designer programs, when you choose the **New Plan** option, either a new plan will open automatically based on the default template, or you will templates listed in the **Create New Plan** dialog and be able to start a new file using one of these styles.

In Chief Architect programs, if you choose **New Plan** and continue to receive the same warning, follow the steps <u>in the section below</u> to specify a plan or layout template.

### To specify a default plan or layout template\*

\*Applies to Chief Architect only.

- Select Edit> Preferences prometer from the menu if you're on a Windows computer or Chief Architect> Preferences prometer if you're on a Mac.
- 2. Access the New PLANS panel of the **Preferences** dialog.

When using Project Management in X17 and newer:

Preferences		×
<ul> <li>Appearance</li> <li>Colors</li> <li>Dialogs/Side Windows</li> <li>Library Browser</li> </ul>	New Plans and Layouts O U.S. Units Plan Template:	
Project Browser Text Pattern Editor	Residential Template.plan Layout Template: ArchD 24x36 Layout Template.layout	Select
File Management Folders Project Management Ruby	<ul> <li>Metric Units</li> <li>Plan Template:</li> <li>Residential Template - Metric.plan</li> </ul>	Select 🔻
New Plans Unit Conversions Time Tracker Architectural	Layout Template: ISO1A 594x841 Layout Template.layout Hide Metric Templates in the Project Browser	Select 🔻
CAD		

• Click the **Select** button to the right of the Plan/Layout Template option to open the **Select a Replacement Template** dialog.

If you don't see the **Select** button, click on the drop-down arrow next to **Import** and then choose **Select**.

• Expand the **Plan and Layout Templates** folder to select an already imported Plan/Layout template, and click **Select** to use it as your template.

The default plan templates for Imperial, U.S. Units are the "Residential Template.plan" and "Kitchen and Bath Template.plan," while the default plan templates for Metric Units are the "Residential Template - Metric.plan" and "Kitchen and Bath Template - Metric.plan."

The default layout template for Imperial, U.S. Units is the "ArchD 24x36 Layout Template.layout," while the default layout template for Metric Units is the "ISO1A 594x841 Layout Template.layout."

#### follow the steps below:



• Click the **Browse** button to the right of the Plan/Layout Template text field for the unit of measurement you're using.

If you don't see the **Browse** button, click on the drop-down arrow next to **Edit Path** and then choose **Browse**.

• In the dialog that opens next, browse to the location of your plan/layout template file, select it, then click **Open** to specify this file as your default layout template.

The default plan templates for Imperial, U.S. Units are the "Residential Template.plan" and "Kitchen and Bath Template.plan," while the default plan templates for Metric Units are the "Residential Template - Metric.plan" and "Kitchen and Bath Template - Metric.plan."

The default layout template for Imperial, U.S. Units is the "ArchD 24x36 Layout Template.layout," while the default layout template for Metric Units is the "ISO1A 594x841 Layout Template.layout."

> Only choose a template file with \*- Metric.plan, \*M.plan, \* -Metric.layout, \*M.layout, or ISO in the name if you're using Metric Units.

Never specify a \*.layout file as your plan template.

The default templates are located in program's Data folder, which by default, is located in your user Documents folder.

- Once the templates are to your liking, click **OK**.
- 3. Now, when you select **New Project**, **New Plan**, or **New Layout**, the template(s) specified will be used.

To learn more about creating plan and layout templates in Chief Architect, please see the <u>Related Articles</u> section below.

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**Related Articles** 

Creating and Using Layout Templates (/support/article/KB-00737/creating-and-usinglayout-templates.html)

Creating and Using Plan Templates (/support/article/KB-00463/creating-and-usingplan-templates.html)

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