Resetting Template Files

Reference Number: **KB-01866** Last Modified: **July 31, 2024**

The information in this article applies to:



DESCRIPTION

My templates are outdated or have been modified. How can I reset the template files used by my program version?

OR

When I try to open a new plan to start a new project, this dialog displays:

Select U.S. Units Plan Template	×
Could not load default U.S. Units Plan template: C:/Users/joshua/Documents/Chief Architect Premier X16 Data/Templates/My Custom Template.plan Please choose a new template.	١
Select Template:	
O Load Custom Template:	
Browse	
OK Cancel Help	

I'm using X10, Home Designer 2019, or a prior program version and I receive the following message:

• "#272011641 - The default template plan "X" was not found. A new plan will be created without using a template."

What should I do?

RESOLUTION

Whenever a new plan file or layout file is opened, all of its default settings are drawn from a template file.

In some instances, these template files are migrated from earlier program versions and it may be necessary to refresh or reset them so that you're using the latest available files for the current version of the software.

In other instances, a message may display if you try to open a new plan or layout in Chief Architect, but the program cannot find the file that you have specified as your template. When this occurs, choose either Load Installed Template and choose a template from the drop-down menu, or select Load Custom Template and browse your system for a template file. If no templates display in the Load Installed Template dropdown, resetting the template files may be necessary.

If you're using X10, Home Designer 2019, or a prior program version, resetting templates may be required if you receive an error message when creating a new plan or layout.

To reset the template files for Chief Architect X14, Home Designer 2023, and newer versions

In your Chief Architect or Home Designer program, select Edit> Preferences program, select Edit> Preferences
 from the menu if you're on a Windows computer or Chief Architect> Preferences
 if you're on a Mac.

OR

2. On the RESET OPTIONS panel of the **Preferences** dialog, click the **Reset Templates** button.

 Appearance 	Preferences	
Colors Library Browser	Reset Message Boxes Reset suppressing of message boxes.	
Text	Reset Dialog Sizes Reset dialog sizes and positions to factory defaults.	
Pattern Editor V General	Reset Toolbars Reset toolbars to factory defaults.	
File Management Folders	Reset Templates N Reset templates to factory defaults.	
Ruby New Plans	Reset Side Windows Reset Project Browser, Active Layer Display Options, Walkthrough Preview, Action History, Library Browser, and Tool Palette to factory defaults.	
Unit Conversions	Reset Search Folders Clear the list of directories where the program searches for missing files.	
Time Tracker Architectural	Reset Migration Reset migration status to allow migrating old settings again.	
CAD		
 Edit Coordinate System Behaviors Snap Properties 	Reset Preferences Reset other preferences to factory defaults.	
Master List		
 Render Ray Trace Video Card Status Reset Options 		

3. A message will appear stating "#272032887 - If you restore the template files installed with Chief Architect, any changes that you may have made to these files will be lost. If you would like to keep these files unchanged, choose Cancel. Custom user created files are not affected by this action." Click **OK** to restore the template files that were distributed with your program, or click **Cancel** to cancel the operation.

N Warr	ning	×
	Warning #272032887 If you restore the template files installed with Chief Architect, any changes that you may have made to these files will be lost. If you would like to keep these files unchanged, choose Cancel.	
	Custom user created files are not affected by this action.	
	Remember my choice during this session	
		_
Check	Knowledge Base Show Details OK Cancel	

4. In Home Designer programs, when you choose the **New Plan** option, you will see all of the templates that are distributed with your program in the **Create New Plan** dialog.

In Chief Architect programs, if you choose **New Plan** and an undesired template opens, follow the steps in the last section of this article to specify a default template.

To reset the template files for Chief Architect X13, Home Designer 2022, and prior versions

1. Close out of the Chief Architect or Home Designer program.

Example: TemplatesOLD

2. Navigate to your **Documents** directory on your system, then locate and open the program's Data folder.

Example: Chief Architect Premier X13 Data or Home Designer Pro 2022 Data

3. **Rename** the Templates folder located here by adding the word "OLD" to the end of the folder name.

```
Chief Architect Premier X13 Data
                                                                                                       х
File
                                                                                                              ~ 🕜
         Home
                    Share
                              View
                    « Documents » Chief Architect Premier X13 Data
                                                                                           Q
                                                                                               Search Chief Archi...
            \mathbf{T}
                                                                                  Ū
                                                                                 Size
                          Name
                                                            Туре
   Quick access
                              Archives
                                                            File folder
    OneDrive
                                                            File folder
                              Backdrops
                              Database Libraries
                                                            File folder
 This PC
                              Hotkeys
                                                            File folder
  3D Objects
                              Images
                                                            File folder
   📃 Desktop
                              lex
                                                            File folder
   Documents
                              Scripts
                                                            File folder
   🖶 Downloads
                              TemplatesOLD
                                                            File folder
                              Textures
                                                            File folder
   💧 Music
                              Toolbars
                                                            File folder
   Pictures
                              Migrate_Settings_Log
                                                            Text Document
                                                                                         1 KB
   Videos
                              mmaster.mat
                                                            MAT File
                                                                                         1 KB
                                                                                                             HEE 💽
12 items
          1 item selected
```

4. Launch your Chief Architect or Home Designer program.

You may briefly see a progress indicator as the program copies files to create a new Templates folder in the program's Data folder.

5. In Home Designer programs, when you choose the **New Plan** option, you should now see the templates listed in the **Create New Plan** dialog and be able to start a new file using one of these styles.

In Chief Architect programs, if you choose **New Plan** and continue to receive the same warning, follow the steps <u>in the section below</u> to specify a plan or layout template.

To specify a plan or layout template in Chief Architect

- 1. Select **Edit> Preferences p** from the menu if you're on a Windows computer or **Chief Architect> Preferences p** if you're on a Mac.
- 2. On the NEW PLANS panel of the **Preferences** dialog, click the **Browse** button to the right of the Plan and/or Layout Template text field for your unit of measurement.

→ Preferences		×
 Appearance Colors Library Browser Text Pattern Editor General File Management Folders Ruby New Plans 	New Plans and Layouts	Browse Browse
Unit Conversions	Plan Template:	
Time Tracker Architectural CAD Y Edit	Residential Template - Metric.plan Layout Template: ISO1A 594x841 Layout Template.layout	Browse Browse
Coordinate System		

3. The **Select a Plan/Layout Template File** dialog will open to your Templates folder.

Choose a template file located here, or browse to a different location where a template file may be saved, then click **Open**.

Only choose a template file with *- Metric.plan, *M.plan, * -Metric.layout, *M.layout, or ISO in the name if you're using Metric Units.

Never specify a *.layout file as your plan template.

To learn more about creating plan and layout templates in Chief Architect, please see the <u>Related Articles</u> section below.

4. Click **OK** to close the dialog and apply your change.

Return To Top

Related Articles

Creating and Using a Plan Template (/support/article/KB-00463/creating-and-using-aplan-template.html)

Creating and Using Layout Templates (/support/article/KB-00737/creating-and-usinglayout-templates.html)



(https://www.instagram.com/chiefarchitect/)
(https://www.houzz.com/pro/chiefarchitect/)
(https://www.pinterest.com/chiefarchitect/)

208-292-3400 (tel:+1-208-292-3400) © 2000–2024 Chief Architect, Inc. Terms of Use (/company/terms.html)

Privacy Policy (/company/privacy.html)