

Uninstalling Chief Architect

Reference Number: **KB-00466**

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The information in this article applies to:



QUESTION

How do I remove the Chief Architect program from a computer, and is there anything that I need to do before I uninstall?

ANSWER

At times, it is necessary to uninstall a program from a computer to resolve conflicts or to delete corrupted system files. Before uninstalling a Chief Architect program, it's recommended that you deactivate your license by following the instructions in [KB-00937: License Security \(https://www.chiefarchitect.com/support/article/KB-00937/license-security.html\)](https://www.chiefarchitect.com/support/article/KB-00937:LicenseSecurity).

Note: The Chief Architect Data folder that is located in the Documents file directory will remain on your system when the program is uninstalled. This folder contains your user catalog, archives (autosaves and backups for both plan and layout files), imported textures, images, and backdrops, custom toolbar

configurations, templates, and other user-created files. Core, bonus, and manufacturer catalogs will also remain untouched when the program is uninstalled.

Please access the link that applies to your operating system below, to learn how to remove a program from your system.

To uninstall Chief Architect

- **Apple macOS** - <https://support.apple.com/en-us/102610>
(<https://support.apple.com/en-us/102610>)
- **Microsoft Windows** - <https://support.microsoft.com/en-us/windows/uninstall-or-remove-apps-and-programs-in-windows-4b55f974-2cc6-2d2b-d092-5905080eaf98>
(<https://support.microsoft.com/en-us/windows/uninstall-or-remove-apps-and-programs-in-windows-4b55f974-2cc6-2d2b-d092-5905080eaf98>)

Related Articles

- 📄 [Backing up Chief Architect Content \(/support/article/KB-00001/backing-up-chief-architect-content.html\)](/support/article/KB-00001/backing-up-chief-architect-content.html)
- 📄 [Chief Architect Minimum System Requirements \(/support/article/KB-02761/chief-architect-minimum-system-requirements.html\)](/support/article/KB-02761/chief-architect-minimum-system-requirements.html)
- 📄 [License Security \(/support/article/KB-00937/license-security.html\)](/support/article/KB-00937/license-security.html)
- 📄 [Using Chief Architect on Multiple Computers \(/support/article/KB-00956/using-chief-architect-on-multiple-computers.html\)](/support/article/KB-00956/using-chief-architect-on-multiple-computers.html)



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