

# Message: As-Built did not exit properly the last time it was open.

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## QUESTION

When I launched the As-Built app on my mobile device, a box appeared with this message:

- "As-Built did not exit properly the last time it was open. Would you like to submit an error report?"

What does this mean?

## ANSWER


A Send Error Report window will open when you launch As-Built if the app did not close normally the last time it was used. To learn about the problem that occurred, we would appreciate it if you would click the **Send Report** button.


One common cause of an improper shutdown is memory. To avoid memory issues when using As-Built, try the following:

- Quit other apps that may be running.
- Restart the device.

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Related Articles

 [Apple Devices Compatible with Chief Architect As-Built \(/support/article/KB-03250/apple-devices-compatible-with-chief-architect-as-built.html\)](/support/article/KB-03250/apple-devices-compatible-with-chief-architect-as-built.html)

 [Using a Bluetooth Laser Measuring Device with Chief Architect As-Built \(/support/article/KB-02905/using-a-bluetooth-laser-measuring-device-with-chief-architect-as-built.html\)](/support/article/KB-02905/using-a-bluetooth-laser-measuring-device-with-chief-architect-as-built.html)



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